

JOSHUA SHARPE

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PROFILE

Grand Canyon University cybersecurity major with experience in arena guest services, customer support, employee training, and team operations. Interested in entry-level technology and customer-support roles, with hands-on interests in computer assembly and AI-assisted problem solving.

EXPERIENCE

Grand Canyon University | Guest Service Representative (GSR) Aug 2026 - Present

- Scan tickets and assist guests during arena events to support smooth event operations.
- Respond to guest needs and help maintain a positive experience throughout events.
- Disassemble seating after events and work with the team to keep arena operations running smoothly.

Fry's Food Stores | Courtesy Clerk Sep 2024 - Aug 2026

- Supported customer flow by keeping carts organized and available, bagging groceries efficiently, and responding to customer needs.
- Maintained orderly store areas by returning items, restocking supplies, handling damaged products, and completing additional requests from management.
- Trained new employees and independently managed morning-shift responsibilities with consistent attention to detail and reliability.

Slim Chickens | Cashier and Prep Team Member Jun 2024 - Sep 2024

- Greeted customers, took orders, and processed cash and card transactions in a fast-paced service environment.
- Prepared sauces and food items to company standards while keeping prep and front-of-house areas clean and organized.
- Restocked supplies and communicated with teammates to keep daily operations moving smoothly.

EDUCATION

Grand Canyon University | Cybersecurity Major Expected Spring 2030

- Participated in a Capture the Flag (CTF) event at GCU CyberCon.

Great Hearts Anthem Prep | High School Diploma May 2026

3.8 unweighted GPA | Honor Roll: 2023, 2024, 2025

Mentor, Anthem Prep Mentorship Program | 2023-2026

TECHNICAL AND PROFESSIONAL SKILLS

Technical interests: Computer assembly | Applied AI problem solving | Calculus (derivatives and intervals)

Work strengths: Customer service | Communication | Teamwork | Leadership | Organization | Attention to detail | Problem solving | Time management

VOLUNTEER EXPERIENCE

Desert View Bible Church | Mission Trip Volunteer Jun 2023, 2024, 2025

- Supported construction-related projects by carrying materials, painting, and cleaning while following safety procedures and team direction.
- Adapted to changing responsibilities and contributed where needed to help the team complete its work.